

**New Hampshire Medical Reserve Corps Coordinators' Meeting
March 17, 2011**

Participants: Gene Heighton (Greater Nashua MRC), Courtney Russell (PSNH), Eileen Fernandes (Greater Monadnock), Samantha Brann (Greater Exeter and Strafford County MRCs), Becky Bowers (North Country), Brita Nettleton (Greater Manchester MRC), Curtis Metzger (NH DHHS ESU), Alyson Cobb (CHI, recorder)

Call In: Brandy Rhorer (Carroll County MRC), Michelle Whitenack (Lakes Region), Kim Coffey-Philbrick (Greater Portsmouth MRC), Jennifer Frenette (OCVMRC), Nancy Houghton (Greater Sullivan County MRC)

TOPIC	DISCUSSION	ACTION
Unit Updates- All	<ul style="list-style-type: none"> - Greater Sullivan County MRC <ul style="list-style-type: none"> o 3 new members o Staffing a health booth in April o Sending information to volunteers about Training Conferences - Greater Portsmouth MRC <ul style="list-style-type: none"> o PFA training last night o Encouraging volunteers to attend Training Conferences - Stafford County MRC and Greater Exeter MRC <ul style="list-style-type: none"> o Trying to set up a triage training and an EOC Operations training between Strafford County, Greater Exeter, and Greater Portsmouth units - Strafford County MRC <ul style="list-style-type: none"> o Trying out a Facebook Ad to recruit more people for CERT training- have been getting about 21-24 clicks a day; as of yesterday 350 clicks on "Do you know what to do in an emergency?" ad and only 1 click on "Volunteer during an emergency" ad; working to recruit members for Advisory Council- get more non-volunteers, held meet and greet and have heard back from a lot of people - Lakes Region MRC <ul style="list-style-type: none"> o Working on organizing paperwork o Prescription takeback event o Helping out with gap vaccination clinic o Working community wellness festival - Carroll County MRC <ul style="list-style-type: none"> o Sent out newsletter (sent 22, 12 opened, several kicked back), updating website, next newsletter will have a section on new members meeting old members o Brochure is almost ready to go o Prescription takeback event (4 towns right now but trying to get more involved) o Have a few new recruits o Updating database - OCVMRC <ul style="list-style-type: none"> o Everyone in New England who applied for scholarship to Integrated Training Summit received the scholarships 	<ul style="list-style-type: none"> - Contact Jen or Laura if you haven't heard - Let Jen know what you

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	<ul style="list-style-type: none"> ○ Contract for regional coordinators is up and have to re-write ○ Bodyworks training ○ There haven't been any requests from Japan for MRC help yet, but if there is it will be from the federal deployment cadres ○ Please update your unit profile - Greater Nashua MRC <ul style="list-style-type: none"> ○ April 20- PFA training, have invited every organization in the area ○ Started PERT- Pharmaceutical Emergency Response Team which now has 6 members; PERT put out some information on KI and will be working the pharmaceutical takeback event ○ 20 new members in the last 90 days (including 5 pharmacists) ○ Looking to help local hospitals in an emergency with amateur radio volunteers ○ Dom at Volunteer NH! has a fire extinguisher demonstration unit- good for outdoor public events - Greater Monadnock MRC <ul style="list-style-type: none"> ○ Now have up to 70 members and still have a lot of applications to process ○ Getting ready for medication takeback event- 10 sites ○ Holding health fair and blood drive with American Red Cross; trying to set up as a permanent relationship so MRC always helps at ARC blood drives ○ Autism Awareness training next week- almost 30 people have signed up - North Country MRC <ul style="list-style-type: none"> ○ PFA in April- breaking up in to two 2-hour blocks ○ Activation drill in April to test Code Red system (e-mail, calls all numbers, text message) ○ Orientation in April - Greater Manchester MRC <ul style="list-style-type: none"> ○ Orientation and Autism Awareness in April ○ Orientation in June ○ Working on medication takeback event ○ Made a requirement for each official MRC volunteer to participate in at least 1 MRC-sponsored event a year (ie meeting, training, etc.); Executive Committee members are will be contacting volunteers who haven't been to an event in the last 6 months ○ Adding volunteers to Communicator system ○ Have a volunteer attending National Deployment training 	<p>would like to see at the Regional breakout at the Integrated Training Summit</p> <p>- Jen has a kit that people can borrow</p>
Announcements- Curtis and Alyson	<ul style="list-style-type: none"> - Alyson Cobb <ul style="list-style-type: none"> ○ Immunization Conference- Alyson is looking for people to work the NH MRC table at the NH Immunization Conference on March 23rd in Manchester. ○ Training Conference registrants- Please be sure to check the list for people who said they registered but are not on the list (or consider sending the list to all of your volunteers to look for themselves). 	<p>Brita will look for a Manchester volunteer who can help out.</p>

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	<ul style="list-style-type: none"> ○ June meeting date- The June NH MRC meeting will be canceled due to a conflict with the NH Emergency Preparedness Conference. 	
Volunteer Retention / Recognition Program	<ul style="list-style-type: none"> - CEUs- Southern and Northern AHECs, CHI (takes about 6 weeks) - Southern AHEC sends a monthly blast e-mail with trainings - Big annual recognition event but haven't had a lot of response to formal events, more casual events are more popular - The Sanctuary in Raymond- provides recognition for volunteers - Sent out certificates after - Letters to the editor of local papers for National Volunteer Week (April 10-16, 2011) - Incentives (go kits) - Presidential Award - National MRC create 1, 5, and 10 year pins? - PR around recognition, PSAs - Spirit of NH Awards - MRC Volunteer of the Month/Year award- presented at EP Conference? - Birthday cards (signed by whole Advisory Council) - Personal not of thanks for something well done or appreciation for involvement, etc. - Pint Nights/Social nights- elect a social chair - Participate in other organization's events by bringing their celebration to them (ie if ARES is having an annual event MRC go and sponsor lunch to recognize them) - Ask you volunteers how they would like to be recognized 	<p>Alyson will research, perhaps have Paula from SAHEC come to future meeting to talk about CEUs</p> <p>http://www.presidentialserviceawards.gov/</p> <p>Alyson will talk to Jen about</p> <p>Goffstown CERT Year in Review video- http://www.youtube.com/watch?v=myPdGkM-WG0</p>
NH MRC Leadership Summit- Alyson <i>See e-mail attachment for detailed draft schedule</i>	<ul style="list-style-type: none"> - Leadership Summit will be June 11th at the Red Blazer in Concord - Curtis will write a letter inviting the volunteers to the Summit - In the morning, there will be a MRC 101 session with Jen F. and Curtis for newer leaders/volunteers. Others who have been around longer do not have to come until after this. - Sessions: <ul style="list-style-type: none"> ○ Board/Advisory Council Development- perhaps Center for Non-Profits? ARC? ○ Roadmapping/Strategic Planning- Bill Demers ○ Liability and Global Risk Management- Curtis Metzger ○ Building Partnerships- Center for Non-Profits? Quick "case study" from Rich from PERT? ○ Personnel Management- Robin Albert, United Way? ○ Marketing/Positioning your unit within your community- CHI? Quick "case study" from Susan Jutras from Goffstown CERT? 	<ul style="list-style-type: none"> - Send Alyson the names and addresses of 3 representatives from your unit by April 15th (including a Coordinator if one will be attending). - Alyson will talk to Jen F. about inviting Captain Tosatto - Alyson and Curtis will contact potential speakers
Chaplains- Curtis	<ul style="list-style-type: none"> - Director of NH Council of Churches has been putting together a list of chaplains who would be interested in volunteering during a disaster but can't maintain it - Asked Curtis to help- will be adding "Faith Leader/Spiritual Care" as additional trainings in ESAR-VHP - No units have a policy on having religious leaders within their units; Curtis will continue to look in to. 	

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